



**Zeta Psi Fraternity
15 South Henry Street
Pearl River, NY 10965**

June 23, 2008

Dear Fellow Members:

Beginning August 17, 2008, the Zeta Psi Fraternity will have in place a Claims and Dispute Resolution Program. Making this program available to all Zeta Psi Fraternity members and new members is a part of our continuing commitment to create an environment where members are enabled to participate in constructive communication.

The Zeta Psi Fraternity Claims and Dispute Resolution Program binds the member and the Fraternity to handle problems through a series of measures designed to bring timely resolution. It is a process that allows claims and grievances to be objectively considered and resolved without forcing the member to resort to courts of law. By implementing this Program at large, Zeta Psi Fraternity is joining the ranks of many other successful, diverse organizations who have developed similar programs.

My hope is that no member will have occasion to use the Program, but should you have concerns with the Fraternity, with your chapter or with co-members, you will have access to an orderly, fair process that serves to resolve your concerns.

Very best wishes in Tau Kappa Phi,

Dave Hunter
Executive Director